



A better way to run your Business

- ✓ Efficiently manage jobs, engineers & costs
- ✓ Improve response time and customer satisfaction
- ✓ Easy to use, scalable and customizable

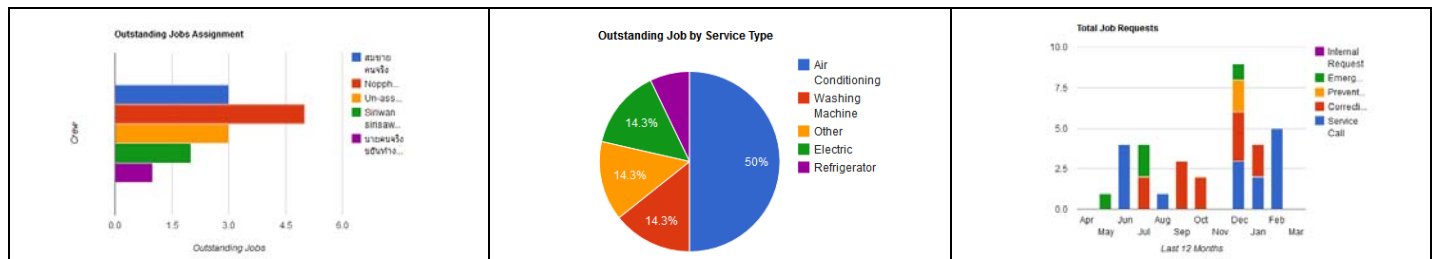
MySaas Field Service Manager (FSM)

MySaas Field Service Manager helps businesses to effectively manage jobs and workforce online. The application allows the team to plan, schedule, assign jobs, view job histories and track job cost.

With MySaas FSM, managers and technician can track and update work status through their laptops or mobile devices, providing instant status update to the customer and crew.

MySaas FSM integrates with MySaas Operation Management System[†] (OPS), MySaas Customer Relationship Management (CRM), providing a real-time 360 view of your operations, enabling you to track jobs status, stocks, costs, billing and schedules online.

Dashboard:



Features:

Plan	Schedule	Work
<ul style="list-style-type: none"> ✓ Create and manage maintenance plans ✓ Add tasks, labor, parts and service fee to plan ✓ Assign plans with different frequency type ✓ Generate plan, request approval from manager ✓ Attach images and files to PM plans ✓ Manage plan workflows 	<ul style="list-style-type: none"> ✓ Create and assign schedule records ✓ Add tasks, labor, parts and service fee to schedule records ✓ Manually or auto-promote schedule records on due dates. ✓ Consolidate schedule records into a single work order ✓ Manage schedule workflows 	<ul style="list-style-type: none"> ✓ Create, assign, escalate, approve and manage jobs in real-time ✓ Receive instant job notification, overdue alerts and status update ✓ Track job costs, manage tasks, subcontractors and customer billings[†] ✓ Print service forms anytime, anywhere ✓ View job history, payment history[†] and warranty ✓ Attach job specific images, documents and notes ✓ Manage engineers and technician workflows ✓ Analyze requests and view service reports